



**SERVICE DEPARTMENT – 1878 FORM**

**VIN #:** \_\_\_\_\_

**System (Circle One):** CLUSTER                      CONTROLS                      DISPLAY (Centerstack Information Display or Navigation/Front Display Interface Module)  
ELECTRONIC FACE PLATE/FRONT CONTROLS INTERFACE MODULE                      FAMILY ENTERTAINMENT SYSTEM  
HEADPHONES    NAVIGATION SYSTEM (Not including Navigation Discs/SD Cards)                      NOISE FROM OTHER SYSTEMS  
RADIOS OR AUDIO CONTROL MODULE                      RECEPTION/ANTENNAS                      SATELLITE DIGITAL RADIO SYSTEM  
SPEAKERS                      SYNC MODULE                      TELEMATICS CONTROL UNIT

**Engineering Part #:** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**ESN:** \_\_\_\_\_  
(ESN must be provided only if ACM with internal Sirius or SDARS Module is replaced)

**Repair Order #:** \_\_\_\_\_                      **Odometer:** \_\_\_\_\_

**Customer Statement of Symptom (Cut and paste from Repair Order):**  
\_\_\_\_\_  
\_\_\_\_\_

**Technician Description of Concern:**  
\_\_\_\_\_  
\_\_\_\_\_

**Additional questions may need to be answered by technician during the ordering process. Please be readily available to answer any additional questions.**

**Technician:** \_\_\_\_\_                      **Date:** \_\_\_\_\_                      **Time:** \_\_\_\_\_

**Approval:** \_\_\_\_\_                      **Date:** \_\_\_\_\_                      **Time:** \_\_\_\_\_  
(Service Manager)